

To provide national leadership for the design of financially sound Medicaid programs supporting people with disabilities and older people.

## **State Flexibility**



## **Individual Choice**



## **Accountability**



Disabled and Elderly Health Programs Group  
Center for Medicaid & State Operations



**CMS**  
CENTERS for MEDICARE & MEDICAID SERVICES

# DEHPG Strategic Action Plan

CMS  
(Centers for Medicare/  
Medicaid)

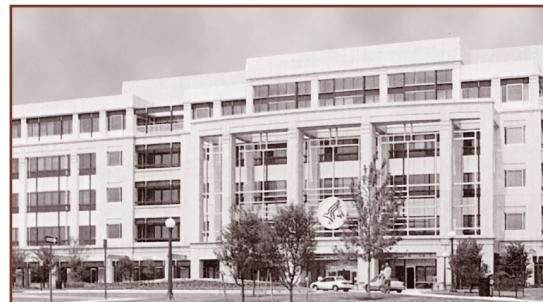
CMSO  
(Centers for Medicaid  
State Services)

DEHPG  
(Disabled and Elderly  
Health Programs Group)

*I am proud to introduce the third version of the Disabled and Elderly Health Programs Group's Strategic Plan. We have learned a lot about the strategic planning process over the last three years. We have learned that the principal value in a strategic plan is "keeping our eye on the ball". I believe our earlier efforts have kept us focused on what we really want to achieve—a person-centered long term support system that respects choice, accountability, and state flexibility. I believe that this plan continues to advance us towards this vision.*

*I continue to believe that our goals and objectives cannot be accomplished without the active involvement of our staff, partners and stakeholders. True systems change cannot happen without the hard work, commitment and cooperation of everyone who touches and is affected by our programs. To that end, I continue to look for opportunities to engage and gather input from those we serve. I am hopeful that the spirit of cooperation, and the shared vision of a person-centered long-term support system, will further us along the journey.*

*You will see that in this Strategic Plan I have moved the goal of making DEHPG "the place where everyone wants to work" to the first goal. As I have noted the accomplishments of DEHPG over the last several years, I have become even more convinced that it is only through the dedication of staff that we are successful. Thus, I want to highlight and reaffirm my commitment to this goal by making it the first goal in the plan.*

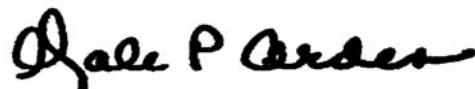


# DEHPG Strategic Action Plan

## Functional Areas

- State Plan adjudication
- 1915(b) adjudication
- 1915(c) adjudication
- 1115 adjudication
- Financing policy analysis and recommendations including:
  - ▶ Estate recovery
  - ▶ Coordination of health care benefits (Third party liability)
  - ▶ Cost Sharing
- Program policy analysis and recommendations
- Grants development and administrative support (e.g., TWWIIA, Systems Change)
- Grants management
- Quality oversight and improvement
- PACE provider applications
- Information systems development
- Information maintenance and management
- Education and outreach
- Technical assistance to states and grantees
- Research and knowledge development including (but not limited to):
  - ▶ Self-direction
  - ▶ Mental Health
  - ▶ Employment
  - ▶ Housing/Homelessness
  - ▶ Special populations, including persons living with HIV/AIDS
  - ▶ Annuities
  - ▶ Dual Eligibles
  - ▶ Transfer of assets
  - ▶ Mental Health
- Human resources management and development
- Transitioning dual eligibles into Part D

*I encourage you to review the goals and objectives stated in the DEHPG FY 2007 Strategic Plan. It is these goals and objectives that are the foundation for our decision making for the next several years. I am hopeful you will join me in supporting our efforts to continue to move towards a person-centered long-term support system for the future.*



Gale P. Arden  
Director, Disabled and Elderly Health Programs Group

*"Far and away the best prize that life offers is the chance to work hard at work worth doing."*

—Theodore Roosevelt

# DEHPG Strategic Action Plan

## Mission

To provide national leadership for the design of financially sound Medicaid programs supporting people with disabilities and older people.

## Vision

A long-term support system where the person is at the center.

## Guiding Principles

- State flexibility
- Accountability
- Individual choice



# DEHPG Strategic Action Plan

## Goals

- 1** Make DEHPG the “place where everyone wants to work”.
- 2** Create a “balanced” long-term support program that offers access to community-based options.
- 3** Develop systems to access seamless, coordinated, flexible long term supports.
- 4** Provide individuals the tools they need to lead “self-determined lives”.
- 5** Optimize an individual’s opportunity to direct their own supports.
- 6** Advance quality principles in our programs.
- 7** Promote the sustainability of the Medicaid long term care program.



# DEHPG Strategic Action Plan

## Goal 1

**Make DEHPG the “place where everyone wants to work”.**

- Objective 1: Create and communicate clear performance expectations.
- Objective 2: Support staffs' efforts to do quality work.
- Objective 3: Ensure effective use of rewards and recognition system.

## Goal 2

**Create a “balanced” long-term support program that offers access to community-based options.**

- Objective 1: Ensure community-based services are available and accessible.
- Objective 2: Develop financial systems that support “person-centered” service delivery across settings.
- Objective 3: Maximize opportunities to develop and sustain a qualified long-term care workforce.
- Objective 4: Support State efforts to reform their long-term support systems.

## Goal 3

**Develop systems to access seamless, coordinated, flexible long-term supports.**

- Objective 1: Promote continuity of care and seamless transitions between service settings through improved health information technology.
- Objective 2: Develop linkages between health care services and other needed supports.
- Objective 3: Promote State “single point of entry” long term support systems.
- Objective 4: Promote the use of a comprehensive, universal long term care assessment in conjunction with the single point of entry system.



# DEHPG Strategic Action Plan

## Goal 4

### Provide individuals the tools they need to lead "self-determined lives"

- Objective 1: Maximize choice, independence, and responsibility for health care planning and decision making.
- Objective 2: Increase equal access to information on all options and needed supports.
- Objective 3: Support economic self-sufficiency initiatives.

## Goal 5

### Optimize an individual's opportunity to direct their own supports.

- Objective 1: Facilitate States' ability to increase the programs offering self-direction.
- Objective 2: Expand self-direction to a broader array of services. care workforce.

## Goal 6

### Advance quality principles in our programs

- Objective 1: Build states' capacity to continuously improve quality across all long-term support programs.
- Objective 2: Coordinate and integrate quality systems and requirements of our programs with other agency programs.
- Objective 3: Improve the quality and timeliness of data in order to make more informed policy and program decisions.

## Goal 7

### Promote the sustainability of the Medicaid long term care program.

- Objective 1: Serve the appropriate, eligible individuals.
- Objective 2: Ensure that Medicaid pays appropriately when other resources are not available.